

**Notice to Property Owners: Proposed Rate Actions by
County of San Bernardino, Special Districts Department,
Water and Sanitation Division, County Service Area 64 (District)**

The County of San Bernardino Board of Supervisors (Board), acting as the governing body of the District, is considering an increase in water rates for all classes of users, effective July 1, 2012. The rate increase is required to maintain current levels of services and fund reserves at acceptable levels. Capital improvement projects planned for FY 2012/13 include a meter replacement project, service line/paving project, manifolds for wells 3 & 5, and well 4 rehabilitation.

No increase is required to sewer rates as district revenues and reserves/contingencies are sufficient to meet operations and maintenance costs.

The Board will make its decision following a public hearing to be held Tuesday, June 5, 2012 at 10:00 a.m. at the County Government Center, 385 North Arrowhead Avenue, Board Chambers First Floor in San Bernardino, California.

The proposed increase in water rates applies uniformly to residential and commercial customer classes, as outlined below. Please note that water/sewer bills will continue to be sent bi-monthly.

Rates are reviewed and recalculated annually using an intensive review process that includes use of projection models and interface with Operations, Administration and Engineering professionals. Factors to be considered include the level of revenue needed to fund current plans for future infrastructure (repair and replacement); cash flow needs; reserve requirements; anticipated operating costs; and ensure continued system integrity and service delivery.

Facility Charge by Meter Size	2011/12 Monthly Fee	2012/13 Monthly Fee
¾" meter	\$14.27	\$15.98
1" meter	\$20.30	\$22.74
1 ½" meter	\$34.66	\$38.82
2" meter	\$50.52	\$56.58
3" meter	\$86.31	\$96.67
4" meter	\$133.15	\$149.13
6" meter	\$246.74	\$276.35
8" meter	\$366.31	\$410.27
Bi-Monthly Water Consumption	2011/12 Bi-Monthly Fee	2012/13 Bi-Monthly Fee
0 – 14 hcf*	\$0.89	\$1.00
>14 – 80 hcf*	\$1.08	\$1.21
>80 hcf* and above	\$1.18	\$1.32

*hcf = 100 cubic feet of water or 748 gallons of water

The Public Hearing

The public hearing will be held at the **Board's regular meeting of Tuesday, June 5, 2012, at 10:00 a.m. at the County Government Center, 385 North Arrowhead Avenue, Board Chambers First Floor in San Bernardino, California.** At the hearing, the Board proposes to adopt a resolution that establishes water increases and the charges as outlined above.

Customers may respond to proposed rate increases prior to the public hearing by filing a written protest. A valid protest must contain a description of the property (address or Assessor's Parcel Number) sufficient to identify the property, the signature of the property owner of record, or written evidence that the signer is the owner if he or she is not named on the last tax roll.

Protests can be mailed or personally delivered to: the Special Districts Department, Water and Sanitation Division at 12402 Industrial Boulevard, Building D, Suite 6, Victorville, California 92395. All protests must be

received by the District by 5:00 p.m. on June 4, 2012, or it must be presented at the Board meeting on June 5, 2012, prior to the close of the public hearing on the matter. If a majority of affected property owners file written protests, the proposed rate changes will not be put into effect. Note that no more than one protest per parcel may be submitted.

A Word About Your Water Bill

Please note that in the District's water rate structure, the strongest impact on your water bill is the amount of water you use each day. You have the final say in lowering your bill by simply lowering the amount of water you use. District staff is available to speak with you about your specific water conservation needs. Please feel free to contact us at 760/955-9885 or 800/554-0565.

***NOTE:** This notice was mailed using current billing records. You may receive more than one copy if you own multiple properties or own property under more than one name. We regret any inconvenience.*